

# Using The Library Catalog: eBooks



# eBooks: The Basics

- SJR State has access to eBooks from 3 different sources: eBook Collection EBSCOHost, ABC-CLIO eBook Collection, and Gale Virtual Reference Library. This tutorial focuses on the EBSCO collection.
- When searching for eBooks, make sure to search only SJR State's holdings. We do not have access to other colleges or universities eResources.
- Most of the eBook titles in EBSCO's collection are in PDF format. This means the pages do not reflow (change to accommodate the size of your screen). While this makes reading the titles on an e-reader (Nook, Sony e-Reader) or phone difficult, it also means that the page numbers remain correct when citing sources. The page numbers also correspond with the paper version of the book. Always choose PDF if another format is available. Avoid EPUB files.
- The eBook titles available in the EBSCO collection are not downloadable. Most allow sections to be emailed, though there are page limits that vary from title to title. Some titles allow the user to copy and paste text from the eBook, while others restrict that function. The information about these types of access can be found on each record page, as described later in this tutorial.

# Click on the Library Tab



The screenshot shows the St. Johns River State College website. At the top, there is a navigation bar with 'Site Actions' and 'Page'. Below that is the college logo and 'MySJRstate Home'. A green navigation menu contains various tabs, with 'Library' highlighted and an orange arrow pointing to it. The main content area is divided into three columns. The left column has a sidebar with 'MYSJRstate Home' and various links. The middle column features 'SJR State Announcements' with a calendar icon and 'Academic Calender' with links to PDFs. The right column has 'SJR State News' with a 'SPRING COMMENCEMENT UPDATE' and 'CARES ACT COVID-19 EMERGENCY AID GRANT'.

Site Actions  Browse Page

 MySJRstate Home

MySJRstate Employee Faculty Faculty/Staff Email Student Financial Aid MyCourses Dual Enrollment Student Email Viking Zone News & Happenings **Library** MyTab

SJRState Web Page IE/SACS/Reporting General Information Help Right-To-Know

**MYSJRstate Home**

- Academic Calendar
- Banner
- Banner Web/Self Service
- Canvas
- College Catalog & Handbook
- Course Availability

**MySites**

- My Departmental Leave (Testing Only)
- Academic Affairs
- Faculty Senate

 All Site Content

**SJR State Announcements**

Connect with an Advisor here!  
Struggling with anxiety or stress?

**Academic Calender**  
All dates and times subject to change

PENDING BOARD AND DOE APPROVAL  
[2020-2021 Academic Calendar \(PDF\)](#)  
[2021-2022 Academic Calendar \(PDF\)](#)  
[2022-2023 Academic Calendar \(PDF\)](#)

  
**SJR STATE CALENDAR**

  
**PAY MY TUITION AND FEES**

  
**STEPS FOR CANVAS ORIENTATION**

  
**SELECT REFUND METHOD**

**SJR State News**

**SPRING COMMENCEMENT UPDATE**

SJR State President Joe Pickens announced a new date to honor the 2020 spring graduation. May 8 has been rescheduled for July 23 at 10:00 a.m. A decision to hold the ceremony in person or a virtual ceremony is still being determined and will be contingent upon when pandemic restrictions ease.

"Honoring this milestone is important to our students and to the entire college community," said President Pickens. "We are committed to recognizing their success story to celebrate, and we are committed to recognizing them for their achievements and the impact they will have on their lives."

Graduates should monitor their student email and the College web site for further details.

SJR State holds a spring and fall commencement each year at the Thrasher-Horne Center.

**CARES ACT COVID-19 EMERGENCY AID GRANT**

**SJR State announces CARES Act (student aid) funds**

St. Johns River State College President Joe Pickens announces an emergency cash grant for students affected by the COVID-19 pandemic. The Economic Security (CARES) Act. The one-time \$500 award is intended to aid SJR State students and families impacted by the COVID-19 pandemic.

Visit the CARES Act web page for details and to access the application: <http://sjrstate.edu/cares>

The CARES Act funding is limited and will be distributed on a first-come, first-served basis.

  
**CARES A**

This is the Library's homepage. There is a lot of useful information available on it, but it is also a way to access the Catalog. Click on SJR State Catalog

**ST. JOHNS RIVER STATE COLLEGE | LIBRARY & ASC**

SJR State homepage / Learning Resources Landing / Library / Home

Library: Home

**Home** ▾ Databases A to Z Find Material ▾ Help ▾ What's New? Events Calendar While Campus is Closed...

**LIBRARY SERVICES**

The Library building is closed but our virtual branch is open 24/7. You can access the Library's databases, catalog, & Librarians right here.

For other services like WiFi & equipment, we have some options for you.

**EVENTS & OBSERVANCES**

**May 2020**

  May is Asian Pacific Heritage Month & we are spotlighting Kevin Kwan, author of *Crazy Rich Asians*. Tune in May 22 at 7:00 p.m. for a conversation with Kevin Kwan at the Library of Congress!

May is also Jewish American Heritage Month & we are spotlighting the legendary Stan Lee!

**LIBRARY RESOURCES**

Databases and Digital Resources

**SJR State Library Catalog**

Statewide Catalog

**CONNECTIONS**

Contact a Librarian

Contact a Campus Library

Check your Library account

Visit the Academic Support Center

Frequently Asked Questions

Follow Us! @sjrstatelibrary

**GOT LIBRARY BOOKS?**

The SJR State Library is **not** enforcing due dates while campus is closed *no worries*

Nothing will be marked overdue while campus is closed

Please hold on to any Library book, DVD, or ILL you have for now

**ST. JOHNS RIVER STATE COLLEGE LIBRARY**

Chat is available when class is in session

Chat service will return when classes start May 13.

View our FAQ

# Search for Your Topic

▶ Signed in as **Biggs, Eric**

Library Catalog

eBooks

Media

CatalogPlus

"Health Care" AND Reform

Subject Heading

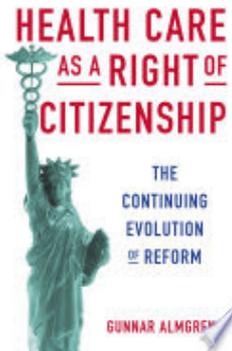
Search

Start Over

Enter authors, keywords, call numbers, ISSN, ISBN or other numbers.  
To find a phrase, use quotation marks around the words in the phrase.

Select the eBooks tab, type in your search terms,  
and then click on "Search."

# Find a Title



## 1. Health care as a right of citizenship : the continuing evolution of reform

Gunnar Almgren.

**Author:** Almgren, Gunnar Robert 1951-

**Published:** New York : Columbia University Press, [2017]

**Summary:** "While the Obama administration's Patient Protection and Affordable Care Act (ACA) has expanded health care coverage for millions of Americans, it has fallen short in offering universal health care to all...[see more](#)

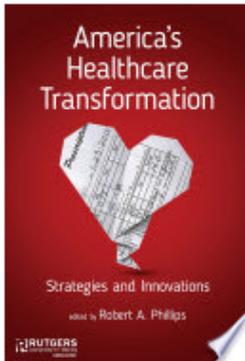


eBook

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Shared eResources

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## 2. America's healthcare transformation : strategies and innovations

edited by Robert A. Phillips.

**Published:** New Brunswick, New Jersey : Rutgers University Press, [2016]



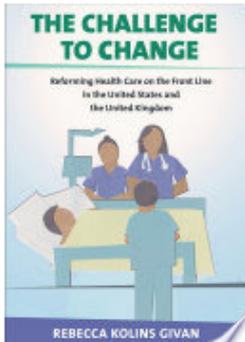
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## 3. The Challenge of change : reforming health care on the front line in the United States and the United Kingdom

Rebecca Kolins Givan.

**Author:** Givan, Rebecca Kolins 1975-

**Published:** Ithaca, NY : ILR Press, an imprint of Cornell University Press, 2016.



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Click on title to evaluate the record.

# Examine the Notes, Contents and Subjects to evaluate.

**Links:** [Click here to view this eBook.](#) Access is restricted to valid borrowers.  
[St. Johns River: Click here to view this eBook.](#) Access is restricted to valid borrowers.

**Title:** America's healthcare transformation : strategies and innovations  
edited by Robert A. Phillips.

**Published:** New Brunswick, New Jersey : Rutgers University Press, [2016]

**Publisher:** Rutgers University Press.

**Description:** 1 online resource (xiv, 300 pages) : illustrations (some color) ; PDF file(s).

**Notes:** [Notes](#) references and index.

**Contents:** [Contents](#) EBSCO eBook Subscription Academic Collection - North America  
Organizing performance management to support high reliability healthcare / Erin S. DuPree, Mark R. Chassin -- Elimination of unintended variations in patient safety / Ami Farah, Gary S. Kaplan -- Fundamental approaches to measuring and improving patient safety / Sarah P. Slight, David A. Asch -- Organizational culture that supports patient safety / Alberta T. Pedroja -- The role of health information technology in patient safety / V. Bates -- Training physician leaders in patient safety and quality : progress and challenge / Susan A. Abookire -- Improving patient safety : reporting to improve healthcare / Kasaiah Makam, Sandra Weiss, William S. Weintraub -- Achieving higher quality in health care delivery design / Elizabeth Malcolm, Arnold Milstein -- Population health management : the linchpin of the future / Julia D. Andrieni -- Healthcare delivery redesign : team-based care / Nana E. Coleman, Alicia D.H. Monroe -- Medicine unplugged : can health transform healthcare? / Ju Young Kim, Steven Steinhubl -- Telemedicine : virtually redefining the delivery of care / Jason Gorevic -- Grande-aides : leveraging the workforce for more effective and less expensive care / Arthur Garson, Jr. -- Convenience care and the rise of retail clinics / Tine Hansen-Turton, Kenneth Patric, Janet J. Teske -- Using guideline-based medicine to improve patient care / Kunal N. Karmali, Philip Greenland -- Precision medicine : expanded and translational / Hanh H. Hoang, Mauro Ferrari -- Evidence-based medicine and shared decision-making / Kasey R. Boehmer, Victor M. Montori, Henry H. Ting -- The rise of consumerism and how insurance reform will drive healthcare delivery reform / James L. Field -- Creating the healthcare transformation from volume to value / Nikhil G. Thaker, Thomas W. Feeley -- Innovations in patient experience / Deirdre Mylod, Thomas H. Lee, Sharyl Wojciechowski -- Behavioral economics and Stanford health care's C-I CARE patient experience / Amir Dan Rubin -- Impact of an engaged workforce on patient care : our culture of I CARE / Marc L. Boom.

**ISBN:** 0813572231  
081357224X  
9780813572239  
9780813572246

**Subjects, general:** [Electronic books](#)  
[Health care reform](#)  
[Health care -- United States](#)  
[MEDICAL / Hospital Administration -- Care](#)  
[Medical care](#)  
[Medical care -- Quality control](#)  
[Medical care -- United States](#)  
[Medical care -- United States -- Quality control](#)  
[Patients -- Safety measures](#)  
[SOCIAL SCIENCE](#)  
[United States](#)

**Subjects, medical:** [Efficiency, Organizational](#)  
[Health care reform](#)  
[Medical care](#)  
[Patient Safety](#)  
[Quality of Health Care](#)  
[United States](#)

Click on "Click here to view..." to access the eBook.

Notes

Contents

Subjects

# View of Record Page

Searching: **eBook Collection (EBSCOhost)** | Choose Databases

AN 1240312  ?

Basic Search | Advanced Search | Search History

Result List | Refine Search | 1 of 1

**Information : Strategies and**

University Press Medicine. 2016

**Resource type:** eBook.

**Description:** A revolution in American medicine is in full swing, with the race from fee-for-service to fee-for-value at the front line in an epic battle that will transform healthcare delivery for decades to come. In America's information, eminent physician leader Robert A. Phillips brings together key thought... zing practitioners, who provide a wide-ranging exploration of the strategies, paradigm shifts that a... e dramatic change... ocess. Among oth... olutions from arou... turing... fety of... and make a stron... n. In addition, Amer... information technology in creating safe... safety, and highlights ground-breaking... the book looks at reports from Stanfor

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EPUB Full Text

PlumX Metrics

**Related Information**

Table of Contents

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Table of Contents

**ST. JOHNS STATE COLLEGE**

# View of Reading Pane

« Back New Search

Sign In Folder Help

Add to folder Save Pages E-mail Pages Print Pages Cite Dictionary ...

« Contents Search within My Notes

## America's Healthcare Transformation : Strategies and Innovations



**Author:** Phillips, Robert A.

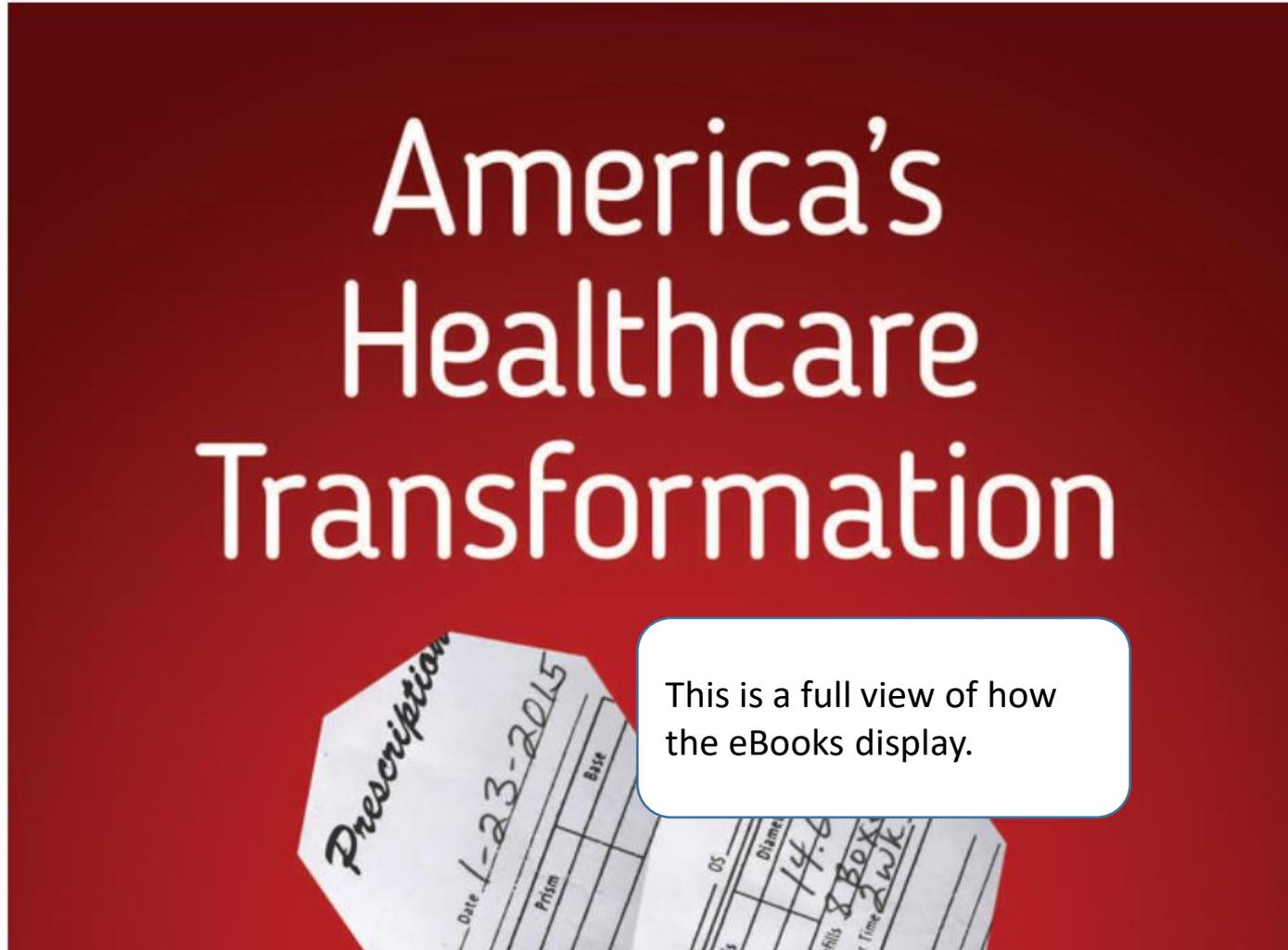
**Date:** 2016

[Detailed Record](#)

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- Contributing Authors
  - ▶ Part I. Patient Safety and Quality
  - ▶ Part II. Healthcare Delivery Redesign
  - ▶ Part III. Emerging Paradigms in the Practice of Medicine
  - ▶ Part IV. Healthcare Reform and New Payment Methods
  - ▶ Part V. Patient Experience, Engagement, and Services
- Index



This is a full view of how the eBooks display.

Zoom

< Cover >

Cover

# Navigating Content: Table of Contents

[Contents](#) Search within My Notes

## America's Healthcare Transformation : Strategies and Innovations



Some eBook's Table of Contents are compressed into Parts. To see the chapters, click on the small triangle to uncompress the list.

- ▼ Contents
- ▼ Table of Contents
- ▼ Copyright
- ▼ Contents
- ▼ Preface and Acknowledgments
- ▼ Contributing Authors
- ▶ Part I. Patient Safety and Quality
- ▶ Part II. Healthcare Delivery Redesign
- ▶ Part III. Emerging Paradigms in the Practice of Medicine
- ▶ Part IV. Healthcare Reform and New Payment Methods
- ▶ Part V. Patient Experience, Engagement, and Services
- Index

# America's Healthcare Transformation

There are several ways to navigate the text. To begin, click on the chapters in the Table of Contents.



# Navigating Content: Reading

Print/E-mail/Save 100 Pages  
Unlimited Copy/Paste  
Unrestricted Download  
eBook Availability:  
Unlimited copies available

▼ Cover  
Cover  
Title  
Copyright  
Contents  
Preface and Acknowledgments  
Contributing Authors  
▼ Part I. Patient Safety and Quality  
**1. Organizing Performance Management to Support High Reliability Healthcare**  
2. Elimination of Unintended Variation in Patient Care  
3. Fundamental Approaches to Measuring and Improving Patient Safety

**CHAPTER 1**

## Organizing Performance Management to Support High-Reliability Healthcare

*Erin S. DuPree*  
*Mark R. Chassin*

**Abstract**  
Quality and safety problems bound... efforts

1. Organizing Performance Management to Support High

Chapter 1 was selected.

Either use the directional arrows on the bottom of the reading pane to change the pages, or scroll down. The pages may take a minute to load, but the whole text is available by scrolling.

Zoom

3

# Navigating Content: Search Feature

Contents **Search within** My Notes

Search This eBook 

To find content within the book faster, use the search feature on the top left corner.



## Organizing Performance Management to Support High-Reliability Healthcare

*Erin S. DuPree*  
*Mark R. Chassin*

# Navigating Content: Search Feature

Contents Search within My Notes

Health Care



[clear results](#)

Keyword Matches (2411 found)

Sort by: **Page** Relevancy

- ▶ Copyright (6)
- ▶ Contents (14)
- ▶ Preface and Acknowledgments (15)
- ▶ Contributing Authors (24)
- ▶ **Part I. Patient Safety and Quality (406)**
  - ▶ 1. Organizing Performance Management to Support High Reliability Healthcare (25)
  - ▶ 2. Elimination of Unintended Variation in Patient Care (66)
  - ▶ 3. Fundamental Approaches to Measuring and Improving Patient Safety (70)
  - ▶ 4. The Organizational Culture that Supports Patient Safety (42)
  - ▶ 5. The Role of Health Information Technology in Patient Safety (52)
  - ▶ 6. Training Physician Leaders in Patient Safety and Quality. Progress and Challenges (70)
  - ▶ 7. Use of Registries and Public

The system will create a list that describes how many times the search terms are found in a given section of the book. In this example, Part 1 has 405 instances of the search terms. Chapter one has 25, chapter two has 55, and so on. Open each areas compressed list to see how many per page, and select pages to jump to.

organizations are beginning to adopt lessons from organiza high-reliability industries. These high-reliability organization produce stellar safety records despite operating under extre

# Gathering Content: Emailing

The screenshot shows a web application interface for emailing PDF content. At the top, a toolbar includes 'Add to folder', 'Save Pages', 'E-mail Pages', 'Cite', and 'Dictionary'. The 'E-mail PDF' section contains a 'Page Limit' box (100 pages available) and radio buttons for 'Include in PDF' options: 'Current page', 'Current page and the next 0 pages', and 'This section: 14 pages'. Below these are 'E-mail PDF' and 'Cancel' buttons. The 'Send as E-mail' section includes a 'Citation Format' dropdown (set to 'Detailed Citation and Abstract'), 'E-mail from' (ephost@epnet.com), 'E-mail to' (empty), 'Subject' (empty), and 'Comments' (empty) fields. A 'Send in plain text format' checkbox is also present. The bottom of the screen shows a search results page for 'Health Care' with 2411 matches, sorted by Page Relevancy. A 'CHAPTER 1' header is visible, along with text from a document: 'nce Management', 'bility Healthcare', and 'Erin S. DuPree'.

**E-mail PDF**

Page Limit ?  
Number of pages available: 100

Include in PDF

- Current page
- Current page and the next 0 pages
- This section: 14 pages

E-mail PDF Cancel

Send as E-mail

Citation Format:  
Detailed Citation and Abstract

E-mail from:  
ephost@epnet.com

E-mail to:  
Separate each e-mail address with a semicolon.

Subject:  
Comments:

Send in plain text format

Contents Search within My Notes

Health Care

clear results

Keyword Matches (2411 found)

Sort by: Page Relevancy

Copyright (6)

CHAPTER 1

nce Management  
bility Healthcare

Erin S. DuPree

Select the citation style needed (APA, MLA, etc.)

Use the Email feature on the toolbar.

Tell the system how many pages to email.

Use an Email account with a large enough inbox to accommodate the PDF attachment. The SJR State Student Email will work.

# Gathering Content: Print

+ Add to folder    📄 Save Pages    ✉ E-mail Pages    🖨 Print Pages    💬 Cite    📖 Dictionary    ⋮

## 🖨 Print Pages to PDF

Page Limit <sup>?</sup>  
Number of pages available: **100**

### Include in PDF

- Current page
- Current page and the next  pages
- This section: 14 pages

Print PDF

Cancel

The Print function has the same Page Limit features presented on the Email function.

<< Contents Search within My Notes

Health Care  🔍

[clear results](#)

Keyword Matches (2411 found)

Sort by: **Page** Relevancy

- ▶ Copyright (6)
- ▶ Contents (14)
- ▶ Preface and Acknowledgments (15)
- ▶ Contributing Authors (24)

## CHAPTER 1

# Organizing Performance Management to Support High-Reliability Health

*Erin S. DuPree*  
*Mark R. Chassin*

# Gathering Content: URL

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- ▶ Preface and Acknowledgme
- ▶ Contributing Authors
- ▼ Part I. Patient Safety and
- ▶ 1. Organizing Performanc

Management to Support High R  
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Highlight, copy, and paste the Permalink into a Word document or the body of an Email for access later. You will need to be logged into the Catalog through MySJRstate before clicking on the link. If collecting materials this way, it can be helpful to annotate each link with a description of the eBook or article it is connected to for organizational reasons.

Select the Permalink feature on the toolbar. You may need to expand the menu with the ... icon to see the Permalink option.

# Gathering Content: Citation

Add to folder Save Pages E-mail Pages Print Pages Cite Dictionary

## Citation Format

NOTE: Review the instructions at [EBSCO Support Site](#) and make any necessary corrections before using. **Pay special attention to personal names, capitalization, and dates.** Always consult your library resources for the formatting and punctuation guidelines.

### Reference List

Phillips R. *America's Healthcare Transformation : Strategies And Innovations* [e-book]. New Brunswick, New Jersey: Rutgers University Press Medicine; 2016. Available from: eBook Collection (EBSCOhost), Ipswich, MA. Accessed August 8, 2018.

**APA** (American Psychological Assoc.)

References  
Phillips, R. A. (2016). *America's Healthcare Transformation : Strategies and Innovations*. New Brunswick, New Jersey: Rutgers University Press Medicine.

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Scroll through the list to find the appropriate example. Pay attention to how the eBook is being cited. Many times, in the types of books used for research, each chapter is written by a different author(s). The citation provided will not include such information. Check the beginning of the chapter to see.

Click the citation feature on the toolbar for a basic citation. This can be used to preview what your citation will look like if emailed with a section of the book.

# Gathering Content: Citation

CHAPTER

1

## Organizing Performance Management to Support High-Reliability Healthcare

*Erin S. DuPree*

*Mark R. Chassin*

In this example, there are 2 authors for this chapter. Gather the two names and the chapter title for a correct citation. Check with you instructor and consult your textbook about proper citation format.

# We're Here to Help!

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